

Ongoing technical support

DNA Genotek provides unlimited access to technical support to help troubleshoot and optimize your results from start-to-finish. Your comments and questions are used to support quality improvements in our products and services.

Extensive partner program

DNA Genotek has validated companies around the world that offer genomic and diagnostic services to provide you with convenient alternatives. Whether you use our partners for DNA extraction, genomic analysis, diagnostic testing or biostorage, DNA Genotek helps ensure that our proven network of service and technology partners will be key contributors to your success.

Unique product customization^{†‡}

DNA Genotek understands the importance of time-to-market, streamlined end-to-end operational workflows, and brand awareness when starting a unique collection project. Flexible product customizations enable you to focus on your project while DNA Genotek supplies the components required to fully integrate the sample collection into your workflow.

Our services include:

- Definition of your unique operational requirements for sample management and traceability;
- Creation of a customized collection solution to reflect your unique requirements.

Compliance maximization

DNA Genotek can provide guidance and support to help you drive awareness of your project to prospective donors and participants with the goal of maximizing the number of samples collected in the shortest period of time.

Quality commitment

DNA Genotek's commitment to quality spans all aspects of internal procedures from customer support to product development and manufacturing. In recognition of the importance of delivering consistent product quality, the company achieved ISO 13485:2003 certification in October 2006. ISO 13485:2003 is a quality management system standard that is specific to the medical device industry. It demonstrates DNA Genotek's compliance to regulatory requirements and provides customers with confidence in our products.

Awards



North American Genetic Sample Collection Technology Leadership Award



DNA Genotek products[†]



ORAgene®-DNA is not available for sale in the United States.

ORAgene®-DISCOVER is for research use only, not for use in diagnostic procedures.

[†] Some DNA Genotek products may not be available in all geographic regions.

[‡] Available at an extra cost.

®ORAgene is a registered trademark and OMNIgene™, ORACollect™, PerformAgene™ and prepiT™ are trademarks of DNA Genotek Inc. All other brands and names contained herein are the property of their respective owners.

Superior samples • Proven performance

DNAgenotek



www.dnagenotek.com

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